



**EMERGENCY SERVICE:**  
**24 Hours Day, 7 days a Week**  
**Emergency Service Ammonia**  
**and Freon Systems**

With 12 technicians, Gartner has the largest ammonia refrigeration service department in the upper Midwest. Every Gartner technician is a highly trained specialist, with the knowledge and experience it takes to do the job right, the first time.

Here is what it takes to become a Gartner technician:

- **Two years in technical school.** Subjects studied include refrigeration, heating, ventilation, electronics, and electrical controls.
- **Five years of night school.** Once they're on the job, Gartner technicians continue going to school four hours per night, two nights per week, nine months per year, for five years! They get additional training in refrigeration, high pressure ammonia and steam piping. Plus, additional training on hot water recirculation, blueprint reading, and electronics.
- **Seminars at Gartner.** These seminars are run by factory engineers to update our people on new equipment and changes that affect our daily operations.
- **Two to four outside schools per year.** Each year we pay to send our technicians to manufacturers' factories for hands-on, on-the-spot training.
- **Bi-Weekly Meetings.** On their own time, all our technicians meet for breakfast. In this informal setting, they share system information that will minimize service time on the job.