



**AMMONIA/FREON SERVICE:  
Service and Support Every Hour of the Day,  
Every Day of the Year**

Gartner recognizes that when you invest in a refrigeration system, you're making an investment of 20 years or more. You can be assured that we'll back you throughout those years with 24 hour a day, 365 day a year service support.

Here, you'll find more service technicians than engineers. We've invested in a half-million dollar parts inventory, and can deliver virtually any part you need overnight. We can link your system to our computer, and troubleshoot its performance. And our toll-free hotline means we're never out of reach.

**Customer Protection Program** – At Gartner, we accept the responsibility for warranty support, and will be there to correct any problems that may occur. In fact, we put it in writing: If any equipment in your system designed and installed by Gartner proves faulty during the first year of operation, we'll repair or replace it at no charge to you.

**Training** – Safety and equipment repair training is on going. To ensure the very best service for our customers, while maintaining our high safety records, we have invested in full spectrum training. That is factory training, safety training and Ammonia Emergency Response Certification per OSHA CFR 1910-120.

**Predictive Maintenance Program** – Timely predictive maintenance reduces costly shut downs, lost revenues and expensive repairs. Gartner's exclusive 18-point vibration analysis, combined with our fail safe Frick Oil Analysis, helps prevent potential refrigeration disasters.

**Customized Maintenance** – Maintenance agreements are customized to the individual customers, plant, equipment and on site personnel. This program can be just assisting with specialized maintenance test tools and analysis or encompass a complete predictive maintenance program. The full program would include all labor, parts, materials, emergency service and monitoring.